

Terms and Conditions

By registering for an activity, you accept the following terms and conditions:

1. BOOKING

Your registration is booked, when we receive payment for the registration. Until this, other earlier and later registrations paid in time will take priority over unpaid registrations.

2. INFORMATION RESPONSIBILITY AND INSURANCES

Aavameri lists each activity's skill level requirements and requirements regarding physical fitness. If unclear, the participant must always check with Aavameri, that possible health issues, skill restrictions or physical conditions does not interfere with participating in the activity. This way Aavameri is also able to alter the activity if possible, to ensure a nice and safe time for everyone.

Aavameri reserves the right not to accept a client to an activity or part of an activity, if the guide concludes that the person is not physically fit or does not have the needed skills for the activity in question. If this unfortunate situation would occur, Aavameri refunds the client according with the policy 5c below.

Aavameri holds a liability insurance for accidents caused by the company. However, Finnish legislation does not allow a company to hold an insurance towards accidents or injuries to the client or the client's belongings that are not caused by the company. It is therefore the client's responsibility to ensure that you hold a travel insurance or alike that covers outdoor activities like kayaking.

3. RENTAL

Kayaking equipment is rented out only to persons that have the required technical and safety skills to paddle in an dynamic environment. These skills include kayak rescues, understanding of weather and cold water, kayak handling techniques and basic navigation skills. If you are unsure about your skills, please ask before renting - we are happy to offer you a basic kayak safety course before letting you out on your own. The client is responsible for any damages to the equipment during the rental period, and will be charged for repairs and replacements should such occur. The equipment should be cleaned before returned.

4. CANCELLATIONS MADE BY CLIENT

A cancellation made by the participant gives the right to the following returns from the part of the payment, which has not caused Aavameri irrevocable fees:

a. Courses and activities arranged in Finland

- more than 15 days before the start of the activity: 70% return
- more than 7 days before the start of the activity: 35% return
- less than 7 days before the start of the activity: no return

b. Courses and activities arranged outside Finland

- more than 30 days before activity: 70% return
- more than 15 days before activity: 35% return
- 15 day or less before activity: no return

Because of the administrative work in connection with bookings, an administrative fee of 25€ is not returnable upon cancellation. Money for irrevocable fees caused by the client's registration, such as accommodation and transportation arranged by a third party, are not returned to the customer if the third party's terms and conditions does not allow for this.

If the participant chooses to leave the activity earlier than planned, this does not entitle to a return.

5. CANCELLATIONS MADE BY AAVAMERI

a. Environmental conditions

In situations like dangerous weathers, injuries to the guide or other force majeure situations, Aavameri does the utmost to alter the activity in a way making it possible to still do the activity on another place, with another guide or alike. However, in extreme cases, Aavameri could be obliged to cancel an event with short warning. In this case, Aavameri offers another similar activity to the customer without a new charge, or if this does not work for the customer, makes a money return for the activity.

b. Group size

Aavameri will do its utmost to arrange all marketed activities, but reserves the right to, if needed due to economical reasons, cancel guided group activities with a duration of two days or more. If the amount of clients that have booked the activity does not exceed three persons eight days before the activity. If a cancellation is made, the persons booked for the activity are notified at the latest seven days before the trip, and a full refund is made.

c. Activity not in line with client's abilities

In the unfortunate event that Aavameri's guide determine that a client does not meet the physical requirements or the skill level requirements of an activity on site and therefore is at risk of serious injury and / or will not make it possible for the rest of the group to go on with the activity as planned, Aavameri needs to cancel part of or the whole participation in the activity for the client. A refund is made if the participant has correctly informed Aavameri about restrictions in physical or skill abilities prior to the activity.



CERTIFIED PARTNER of

